

Accessibility Guide for Baytree Owl & Wildlife Centre

info@bowc.co.uk, 01406258228, <https://www.bowc.co.uk>

Contact for accessibility enquiries: Mark Birdsall



Welcome

Baytree Owl & Wildlife Centre, based near Spalding, is a long-established visitor attraction boasting a collection of over 60 owls and birds of prey which is open to the public all year round. From Easter through to October, visitors can watch the stunning flying demonstration at 1:30pm every weekend - at no additional cost! Bookings are also available for a range of hands-on flying experiences where participants can get up close to some of the world's most impressive bird of prey species. And if you really want to make a day of it, BOWC is located within the award-winning Baytree Garden Centre, where you'll find additional facilities including a restaurant, café and so much more!

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Exploring the Grounds and Collection

- Watching the Flying Demonstration
- Admissions Desk
- Baytree Restaurant
- Gift Shop

General

- We have a concessionary rate for disabled visitors.
- There is at least 1 public toilet for disabled visitors.

Getting here

High Road
Weston
Spalding
PE12 6JU

Travel by public transport

- You can get to Baytree Owl & Wildlife Centre by bus and train.
- There is a bus stop immediately outside Baytree Garden Centre, on High Road. It is less than 50 metres from the entrance. This stop is part of the 505 service between Spalding and King's Lynn. The nearest train station is Spalding Station. The train station is 3.00 miles / 81.3 km from Baytree Owl & Wildlife Centre.
- The train station is within 300 metres of Spalding bus station. From here, you can take the 505 bus to the bus stop outside Baytree Garden Centre. This bus service leaves approximately every 30 minutes.

Travel by taxi

- You can get a taxi with Smart Cabs by calling 01775767676. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Spalding Taxis by calling 01775722115. The taxi company has a wheelchair accessible vehicle.

Parking

- There is parking near the venue. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. From the car park to the entrance, there is level access. Parking facilities are provided by Baytree Garden Centre. Access to the entrance of Baytree Owl & Wildlife Centre is through Baytree Garden Centre only.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.

Main entrance

- The main entrance has level access.

- There is a permanent ramp.
- The door is 1000mm wide.
- The main door is side hung and manual.
- The entrance has two sets of doors. During the venue's hours of operation, one set is open. A member of staff can assist with the second set, if required.



First Set of Main Entrance Doors



Second Set of Main Entrance Doors



Internal Access Door



Internal Access Ramp

Getting around inside



Ticket/ information desk

Admissions Desk

- From the main entrance to the desk, there is level access. The route is 820mm wide, or more.
- The door is 1640mm wide, or more.

Things to See and Do

- We have a concessionary rate for disabled visitors.

Exploring the Grounds and Collection

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1000mm wide, or more. The door is 1000mm wide.
- Some display information is low, for wheelchair users. There are seats.

Watching the Flying Demonstration

- From the main entrance to this area, there is level access. The route is 1000mm wide, or more. The door is 1000mm wide.
- Some display information is low, for wheelchair users. There are seats.

Public toilet

Baytree Restaurant

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access.
- The toilet facilities are less than 50 metres from the main entrance.

Shop

Gift Shop

- From the main entrance to the shop, there is level access. The route is 820mm wide, or more. The door is 1640mm wide.
- The route through the shop is 800mm wide, or more.

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- Wheelchairs are provided by Baytree Garden Centre. You can collect one from the main reception. There may be limited availability at times of high demand. To make an enquiry, you can ask a member of staff at the Baytree Garden Centre customer service desk, or call 01406372808.
- You can hire mobility equipment from Seacroft Mobility by calling 01775769638.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Guide last updated: 3 August 2023